## Developing Privacy-respecting E-ticketing Systems

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## Outline

- E-ticketing Systems Under Concern:
  - E-ticketing: A General Application Scenario
  - Fare Collection Approaches
  - Underlying Technology and Standards
  - Main Use Cases
- Security Issues Affecting Privacy
- Specific Privacy Threats
- Dissertation Goals and Their Achievement
- Privacy Preservation
- Challenges



Dis. Focus

What to protect

## What Should Be Protected



#### **E-ticketing Systems Under Concern**

- Part of UbiComp
- Focus on E-ticketing in Public Transport
- E-ticketing Systems [1]:
  - Account-based
  - Card-based
- E-ticket:
  - Online-based
  - Smart ticket"



#### **E-ticketing Systems Under Concern (2)**





#### **E-ticketing: A General Application Scenario**





## **Fare Collection Approaches**





# Underlying Technology and Standards

DRESDEN



## Main Use Cases (Front-end)

Java Cards



NFC Smart Phones





#### Main Use Cases: Java Cards

- "Secure by design and tamper-resistant" [2]
- Java Card Platform
  - Response-based communication (C/R-APDUs)
  - Two component JCVM (off-card, on-card)
  - Memory: ROM, RAM, EEPROM
  - Constrained resources
    - reused exception objects
    - optional Garbage Collection, etc.



#### Main Use Cases: NFC Smart Phones

- An extremely promising concept
- P2P and Card Emulation modes for e-ticketing
- Trusted execution environment provided by the SE (*e.g.* a SIM card)
- SE  $\leftarrow$  > NFC front-end: via SWP or S<sup>2</sup>P
- No need for phone battery (card emulation, SWP)
- Secure updates through OTA possible (flexibility)



# **Further Focus: <u>User Privacy</u>**



#### **Security Issues Affecting Privacy**





## **Specific Privacy Threats**

Threats	Countermeasures
1. Unintended customer identification:	
a) Exposure of the customer ID:	
i. Personal ID exposure (direct)	Privacy-respecting authentication; ID en- cryption/randomization; access-control func- tions [6]
ii. Indirect identification	ID encryption
b) Unencrypted ID during anti-collision	Randomized bit encoding [7]; bit collision masking [8,9] (protocol dependent)
c) PHY-layer identification	Shielding; switchable antennas [10]
2. Information linkage	Anonymization (in front-end and back-end): threat 1 countermeasures; privacy-respecting data processing
3. Illegal customer profiling	Privacy-respecting data storage (back-end); the same as in threat 1



## **Main Goal of the Dissertation**

- Targeting the user privacy from the outset
- In a holistic way across the system
  - components 🔶
- A cross-layer approach is desirable



## **Goal Achievement**

- Clearly define the system architecture
  - Online/Off-line e-ticket authentication, etc.
- Assign trust levels to the system components
  - Honest, semi-honest, malicious

- Oct-Nov '12
- State-of-the-art (against the defined architecture)
  - Nov-Jan '12/13

Concept development

Feb-June '13

Validation

July-Oct '13



## **Concept Validation**

- Theoretical Evaluation
- Experiments (labor set up, equipment)
- Student assignments
  - Lightweight crypto (Hauptseminar Techn. Datensch., finished)
  - Kryptografische Methoden auf einer Javacard (Praktikum, finished)
  - Abgesicherte Kommunikation von Android-basierten Smartphones mit Hilfe der NFC-Schittstelle (KP, planned for WS 2012)
  - Nicht-triviale Kryptoverfahren auf einer Java-Karte (KP, planned for WS 2012)
  - Joint E-ticket Application for JCP and NFC (Master Thesis, WS '12)



• ...

#### **Privacy Preservation**

- Privacy/performance trade-off
  - Full privacy preservation
    - Blind Bill Computation (*e.g.* our paper [3])
    - "Optimistic payment" [4]
  - Partial privacy preservation
    - One of the system components is fully trusted (typically, the back-end)
    - Based on the protocol of [5], for example
    - Secure Computations in the back-end



#### Full Privacy Preservation: Blind Bill Computation [3]

- Flexibility for a customer
- Requires bill processing in the back-end
- Based on partial homomorph. encr. (Paillier)
- Special bit encoding scheme
- Allows logical operations on ciphertexts: Λ, ==
- Additionally, Negation Service required: ¬
  - Full functional basis in the end  $(\Lambda, \neg)$



E(r)

# **Full Privacy Preservation (2)**

- Two parts:
  - E-ticket authentication on Entry/Exit
    - ZKP of ID possession due to Schnorr
    - Database look up
    - Additional k-anonymous ID for search speed up
  - Bill Computation in the back-end
    - Travel Records creation
    - Travel Records Processing
      - Using the homomorph. properties and encryption scheme





# Challenges (Blind Bill Comp.)

#### Efficiency

- Back-end
- Front-end (proprietary encryption)
- Processing cost can be prohibitive...
- Necessity to have a TTP for key mgmnt.



## **General Challenges**

- Non-trivial Crypto on Java Card:
  - Running arithmetic ops at the app. layer is a significant performance limiting factor
  - The necessity to tunnel computations the cryptographic co-processor
- Securing the NFC communication interface
- Back-end efficiency
  - During the look up for blind bill computation
  - General look up



#### **Plan For The Near Future**

- Focus on the specified systems
- Define and stick to a certain system architecture (mobile/fixed terminals, etc.)
- Devise a privacy-preserving concept
- A paper for a doctoral symposium
  - Concept discussion



## Thank You Very Much For Your Attention!

## Questions? Comments? Suggestions?



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